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To:

NAME:	FACSIMILE NO.	TELEPHONE NO.			
Commissioner for Patents	703-872-9306				
Examiner Philip C. Lee					
GAU 2154		$oxed{1}_{\cdot\cdot\cdot}$.			

FROM:

Pattric J. Rawlins

RE:

U.S. Application No. 09/876,788

CC:

MESSAGE:

Attached are:

- 1) transmittal form;
- 2) fee transmittal form;
- 3) petition for extension of time; and
- 4) reply under 37 CFR 1.111

CONFIDENTIAL INFORMATION

PLEASE NOTE: The information contained in this facsimile message is privileged and confidential; and it is intended only for the use of the individual(s) named above, and others who have been specifically authorized by such individual(s). If you are not the named recipient(s) or authorized by the named recipient(s), you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this communication in error, please notify the sender immediately by telephone ((619) 238-1900) and return this facsimile message to the sender via the U.S. Mail (530 B Street, Suite 2100, San Diego, California 92101). Thank you.

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Client Name:

Macromedia, Inc.

Client/Matter No.: Equitrec No: 111180.005

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8065

PTO/SB/21 (09-04) Approved for use through 07/31/2008, OMB 0651-0031 U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. 09/876,788 Application Number Filing Date 06/06/2001 TRANSMITTAL First Named Inventor Ronald A. Linyard FORM Art Unit 2154 Examiner Name Philip C. Lee (to be used for all correspondence after initial filing) **Attorney Docket Number** 111180-005-US Total Number of Pages in This Submission **ENCLOSURES** (Check all that apply) After Allowance Communication to TC Fee Transmittal Form Drawing(s) Appeal Communication to Board Licensing-related Papers Fee Attached of Appeals and Interferences Appeal Communication to TC Petition (Appeal Notice, Brief, Reply Brief) Petition to Convert to a Proprietary Information After Final **Provisional Application** Status Letter Power of Attorney, Revocation Change of Correspondence Address Affidavits/declaration(s) Other Enclosure(s) (please Identify Extension of Time Request below): Terminal Disclaimer Request for Refund **Express Abandonment Request** CD, Number of CD(s) Information Disclosure Statement Landscape Table on CD **Certified Copy of Priority** Document(s) Remarks Response to Missing Parts/ Incomplete Application Response to Missing Parts under 37 CFR 1.52 or 1.53 SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT Firm Name Procopio, Cory, Hargreaves & Savitch LLP Signature Printed name Pattric J\(\mathbb{R}\)awlins Date February 28, 2005 Reg. No. 47.887 CERTIFICATE OF TRANSMISSION/MAILING I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the data shown below. Signature erron

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentially is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case, Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.

American LegalNet, Inc. www.USCourtForms.com

February 28, 2005

Date

Typed or printed name

Shari Herron

PTO/SB/17 (12-04v2)
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U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE
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Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818). FEE TRANSMITTAL for FY 2005				Complete If Known						
				Application Number		09/876,				
				Filing Date		06/06/2				
				First Named Inventor Ronald A			A. Lir	nyard		
				Examiner Name Phi		Philip C	Philip C. Lee			
Applicant claims small e	ntity status. S	See 37 CFR 1.27	•	Art Unit 2154						
TOTAL AMOUNT OF PA	MENT	(\$)		Attorney Docket	tomey Docket No. 11118-005-U					
METHOD OF PAYMEN	r (check all	that apply)						-		
Check Credit Card Money Order Other (please identify):										
Deposit Account D	•				Coount Na					
For the above-ident	ified deposit	account, the Dire	ctor is here	by authorized to:	(check a	all that apply	y)	,		
Charge fee(s) Indicated below Charge any additional fee(s) or underpayments of fee(s) Charge any additional fee(s) or underpayments of fee(s) Credit any overpayments WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.										
FEE CALCULATION						<u></u>				
1. Basic Filing, Sea	•			OU ECCO			TION	FEER		
	FILING F	·EES Small Entity	SEAR	CH FEES Small Entit	tv ,	EXAMINA		ON FEES Small Entity		
Application Type	Fee (\$)	Fee (\$)	Fee (\$)			Fee (\$)		se (\$)	Fees Paid (\$)	
Utility	300	150	500	250		200		100		
Design	200	100	100	50		130	•	65		
Plant	200	100	300	150		160		80		
Reissue	300	150	500	250		600	ï	300		
Provisional	200	100	0	0		0		0		
2. EXCESS CLAIM FEE	E 8			•			٠	:	Small Entity	
Fee Description							E	ee (\$)	Fee (\$)	
Each claim over 20 (inc) Bach independent claim			e)			•		50 200	25 100	
Multiple dependent clain		luding Keissue	<i>b)</i>					360	180	
Total Claims	Extra Cla	ims Fee	(\$) Fee	s Paid (\$)			_		endent Claims	
- 20 or HP	=	x					Ē	ee (\$)	Fee Paid (\$)	
HP = highest number of total cla			(Å) F	on Dalei (8)						
Indep, Claims - 3 or HP :	Extra Cla	<u>lms Fee</u>	(3) EAR	s Pald (\$)						
		aid for, if creater th	an 3							
HP = highest number of independent claims paid for, if greater than 3 3. APPLICATION SIZE FEE										
If the specification and drawings exceed 100 sheets of paper (excluding electronically filed sequence or computer listings under 37 CFR 1.52(e)), the application size fee due is \$250 (\$125 for small entity) for each additional 50										
sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s). Total Sheets Extra Sheets Number of each additional 50 or fraction thereof Fee (\$) Fee Paid (\$) -100 = /50= (round up to a whole number) x										
4. OTHER FEE(S)										
Non-English Specification, \$130 fee (no small entity discount)										
Other (e.g., late filing surcharge):										
SUBMITTED BY										
Signature Qu	th Ow	tiv		Registration No. 4 Attorney/Agent)	17,887			Telepho	one 619-238-1900	
Name (Print/Type) Pattric	J. Rawlins							Date Fe	ebruary 28, 2005	

This collection of information is required by 37 CFR 1.138. The Information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 30 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. ONOT SEND TESS OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PAGE 3/17 2 RCVD AT 2/28/2005 6:37:43 PM [Eastern Standard Time] 2 SVR:USPTO-EFXRF-1/12 DNIS:8729306 2 CSID:619 2 DURATION (mm-ss):105-48 USCounformace

PTO/S5/22 (12-04)
Approved for use through 7/31/2006, CM8 0651-0631
U.S. Patent and Trademark Office; U.S. DEPARMENT OF COMMERCE
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FY 2005 Filed Displayment to the Consolidated Appropriations Act, 2005 (H.R. 4818). Filed OS/OS/2001 FEB 2.0	PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a) FY 2005					Docket Number 111180-005-U	RECEI'	/ED	
For Method and System for Providing Electronic User Assistance Art Unit 2154 Examiner Philip C. Lee This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a repty in the above identified application. The requested extension and fee are as follows (check time period desired and enter the appropriate fee below): Fee Small Entity Fee One month (37 CFR 1.17(a)(1)) \$120 \$60 \$ Two months (37 CFR 1.17(a)(2)) \$450 \$225 \$					CENTRALF		OLIVINAL PAX	CENTER	
For Method and System for Providing Electronic User Assistance Art Unit 2154 This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a repty in the above identified application. The requested extension and fee are as follows (check time period desired and enter the appropriate fee below): Fee Small Entity Fee One month (37 CFR 1.17(a)(1)) \$120 \$60 \$	Application Number 09/876,788					Filed 06/06/20	FEB 2 8	2005	
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for filing a reply in the above identified application. The requested extension and fee are as follows (check time period desired and enter the appropriate fee below):	For i	Metho	d and S	ystem for Providing Electronic	User Assistance			•	
The requested extension and fee are as follows (check time period desired and enter the appropriate fee below): Fee	Art Unit 2154					Examiner Phili			
General Content Fee Small Entity Fee One month (37 CFR 1.17(a)(1)) \$120 \$60 \$50 Two months (37 CFR 1.17(a)(2)) \$450 \$225 \$				nder the provisions of 37 CFR 1.13	6(a) to extend the period	d for filing a repty	in the above	identified	
One month (37 CFR 1.17(a)(1)) \$120 \$50 \$	The	reque	sted exte	nsion and fee are as follows (chec	ck time period desired ar	nd enter the appr	opriate fee be	:low):	
Two months (37 CFR 1.17(a)(2)) \$450 \$225 \$ 225.00 Three months (37 CFR 1.17(a)(3)) \$1020 \$510 \$ Four months (37 CFR 1.17(a)(4)) \$1590 \$795 \$ Five months (37 CFR 1.17(a)(5)) \$2160 \$1080 \$ Applicant claims small entity status. See 37 CFR 1.27. A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. The Director has already been authorized to charge fees which may be required, or credit any overpayment, to Deposit Account Number 50-2075. I have enclosed a duplicate copy of this sheet. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the applicant/inventor. assignee of record of the entire interest. See 37 CFR 3.71. Statement under 37 CFR 3.73(b) is enclosed (Form PTO/SB/96). Zattorney or agent under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34. Registration number if acting under 37 CFR 1.34. February 28, 2005 Signature February 28, 2005 Typed or printed name NOTE: Signatures of all this invarious or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.					<u>Fee</u> <u>Sn</u>	nall Entity Fee			
Three months (37 CFR 1.17(a)(3)) \$1020 \$510 \$ Four months (37 CFR 1.17(a)(4)) \$1590 \$795 \$ Five months (37 CFR 1.17(a)(5)) \$2160 \$1080 \$ Applicant claims small entity status. See 37 CFR 1.27. A check in the amount of the fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Director has already been authorized to charge fees in this application to a Deposit Account. The Director is hereby authorized to charge fees which may be required, or credit any overpayment, to Deposit Account Number 50-2075. I have enclosed a duplicate copy of this sheet. WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038. I am the			One m	nonth (37 CFR 1.17(a)(1))	\$120	\$60	\$		
Four months (37 CFR 1.17(a)(4)) \$1590 \$795 \$		\boxtimes	Two m	nonths (37 CFR 1.17(a)(2))	\$450	\$225	\$	225.00	
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Pattric J. Rawlins Typed or printed name NOTE: Signatures of all the invantors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.									
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